

Privacy Policy:

Introduction

Sreedevi Valuers is committed to protecting personal information in compliance with applicable laws in India. Recognizing the importance of protecting your privacy, our Privacy Policy is designed to assist you in understanding how we collect, use, disclose, and safeguard the personal information you provide to us. This policy complies with the Digital Personal Data Protection (DPDP) Act, 2023, and the Information Technology Act, 2000. By continuing to use our website or by providing personal information, you agree to the terms of this Privacy Policy.

Personal Information That We Collect

We do not collect personal information unless you specifically provide it to us willingly and on a voluntary basis. When you enquire about or avail of our services, we may collect the following:

- Name and job title.
- Contact information, including email address, telephone number, and postal address.
- Demographic information such as postcode, preferences, and interests.
- Payment information and bank account details (strictly for processing refunds).
- Permanent Account Number (PAN) and GST number for financial transactions.
- **Technical & Security Data (Including IP Address):** When you submit a report, use our fee calculator, or interact with our secure forms, our systems automatically capture and log your IP address, timestamp, and basic device parameters. This is a mandatory security measure to establish a verified audit trail, prevent fraudulent submissions, and protect our proprietary infrastructure.

How Your Information Is Used

We only use your personal information for the original purposes for which it was given. Your information will not be sold or transferred to third parties without explicit consent. We use this data to:

- Maintain internal record keeping and improve our products and services.
- Verify identity, detect, prevent, and report fraud.
- Comply with applicable laws, rules, regulations, and legal processes.
- Process financial transactions or refunds.
- Keep client data for Financial Institutions strictly confidential per our service agreements.

Disclosure of Information

We will not disclose, use, give, or sell any personal information to third parties unless required to do so by law. We may disclose Contact Information in special cases to identify, contact, or bring legal action against someone who may be violating our terms or causing injury to our rights, property, or customers. We may also transfer data as an asset during a merger, sale, or insolvency proceeding.

Protection of Your Information & Third-Party Hosting

We implement physical, electronic, and managerial procedures to safeguard your data. However, this website is hosted by godaddy.com through its servers, which are third-party entities not maintained or controlled by Sreedevi Valuers. While we take all reasonable precautions, we shall not be liable for any breach of security by godaddy.com, and you transmit information to us at your own risk.

User Rights Under DPDP Act, 2023

Under the latest Indian regulations, you have the right to access, correct, or request the erasure of your personal data. You may withdraw your consent for data processing at any time, subject to legal and regulatory compliance requirements regarding valuation audit trails.

Contact For any privacy concerns, contact: T. Sujesh Nair, MRICS, FIV, FIIV, AMIE Proprietor, Sreedevi Valuers, Aum Vrindavan, Near Union Bank of India, Athipotta P O, Palakkad, Kerala, India – 678544. Email: info@sreedevaluers.com.