

Security Practices & Data Protection Disclosure

1. Data Architecture & Third-Party Cloud Infrastructure

Sreedevi Valuers leverages enterprise-grade third-party cloud platforms for database management, web hosting, and client portal operations. While your data is processed and stored within these secure cloud databases, Sreedevi Valuers acts as the Data Fiduciary under Indian law, maintaining direct administrative control over access rights and data governance.

2. Vendor Infrastructure Security & Certifications

Our cloud infrastructure provider maintains physical and system-level security controls certified under international benchmarks, including:

- * ISO/IEC 27001 (Information Security Management Systems).
- * SOC 2 Type II (Third-party audited controls for security, confidentiality, and availability).
- * Encrypted Storage: End-to-end data encryption in transit (SSL/TLS) and at rest (256-bit AES).

3. Firm-Level Operational Controls

While technical database protection is provided at the infrastructure layer, Sreedevi Valuers strictly governs operational data access:

- * Role-Based Access Control (RBAC): Property valuation documents, PAN/GST details, and financial records are restricted strictly to assigned valuation professionals executing the mandate.
- * Audit Trails & Security Monitoring: System access, form submissions, and IP logs are tracked to prevent unauthorized access and maintain compliance with valuation governance frameworks (IBBI, RICS, IVS).
- * Confidentiality Undertaking: All employee and partner interactions with client data are bound by strict non-disclosure obligations.

Privacy by Design

Sreedevi Valuers fundamentally rejects the practice of adjunct surveillance. We do not embed unnecessary third-party trackers to monitor our users, nor do we ever sell or monetize your proprietary data. Your information is utilized

solely for the execution of our professional valuation mandates, improving our services and strict regulatory compliance.

5. Third-Party Risks, Cyber Vulnerabilities, and Limitation of Liability

While Sreedevi Valuers and its third-party infrastructure providers employ industry-standard encryption, firewalls, and security protocols, no internet transmission or cloud storage architecture can be guaranteed as 100% secure.

By using this website, submitting forms, or accessing our Client Portal, you acknowledge and accept that:

- * **Inherent Internet Risks:** Data transmission over the internet carries inherent risks of unauthorized access, interception, hacking, cyberattacks, malware, or third-party server breaches.

- * **Third-Party Hosting Limitation:** Sreedevi Valuers does not own, maintain, or physically control the external server farms or data centers hosting this website and database. Consequently, Sreedevi Valuers shall not be held liable for any loss, breach, leak, or compromise of data arising from security incidents, hacking, or vulnerabilities originating at the third-party service provider level, beyond our direct operational control.

- * **Incident Response:** In the event of a confirmed data security incident at the infrastructure level, Sreedevi Valuers will take prompt, reasonable steps to mitigate risks and notify affected users and regulatory authorities in accordance with applicable Indian laws (including CERT-In guidelines and DPDP regulations).

4. Inquiries & Data Rights

For questions regarding how your data is hosted, accessed, or managed within our secure cloud environment, contact our principal office at info@sreedevivaluers.com.